



Your guarantee, explained simply.

Your legal warranty rights and additional Braun durability guarantees.

Every Braun product is built to last. This document outlines the legal warranty rights you are entitled to as a consumer in the EU, and the additional durability guarantee that Braun offers on selected products at no extra cost to you.

Built to last.

Your legal warranty rights.

Guaranteed by EU law.



Minimum two-year legal guarantee protection for goods sold in the European Union.

Consumers can claim their rights under the legal guarantee of conformity, for example if goods:

- ✓ do not match the description;
- ✓ do not function as intended.

Sellers are liable for any lack of conformity which existed when the goods were delivered, and which becomes apparent within the legal guarantee period. Sellers in such a situation are required to offer:

- ✓ **free repair or free replacement;**
- ✓ in some cases, a **price reduction or full reimbursement.**

Some countries have a longer legal guarantee period. For second-hand goods, a shorter period may apply, but not less than one year.

For more information on your rights in a specific country, scan the QR code below or ask the seller.



europa.eu/youreurope/guarantees

What to do if you receive non-conforming goods:

- ➊ Contact the seller as soon as possible to report the issue;
- ➋ Provide proof of purchase, such as a receipt, invoice, or bank statement.

GARAN ✓

Sellers and producers may also offer commercial guarantees, which apply independently from the legal guarantee. For example, you may see this GARAN label representing a **commercial guarantee of durability** offered by the producer at no additional cost and covering the entire good.

Our additional Braun guarantee.

Extra durability coverage – on top of your legal rights.

Because Braun products are built to last, we go further than the law requires. On selected products we offer an additional commercial guarantee of durability, shown by the official EU GARAN label. This extra coverage is voluntary, covers the entire product, comes at no additional cost, and never replaces or limits your legal warranty rights.

Legal guarantee

Minimum 2 years. Required by EU law. Provided by the seller. Free of charge. – Your baseline protection.

+ additional Braun durability guarantee

Up to 3 years on selected products. At no extra cost.

Durability guarantee by product range

Product range	Covered products	Guarantee
Electric Shavers	S3 / S5 / S6 / S7 / S8 / S9 / NEVO	3 years
Stylers & Trimmers	AIO / MGK / BG / BT / XT: S3 / S5 / S7 / S9	3 years
IPL hair removal devices	PL1 / PL3 / PL5 / PL7	3 years
Epilators	SE3 / SE5 / SE7 / SE9 / SE9 Flex	3 years

Guarantee terms and conditions apply. The additional guarantee does not affect your statutory legal rights.

Electric Shavers.

Series 3 to Series 9 and NEVO

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Shaver: S3/S5/S6/S7/S8/S9/NEVO

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BG Гаранция от производителя в години | **CS** Záruka výrobce v letech | **DA** Producentgarantiens varighed i år | **DE** Herstellergarantie in Jahren | **EL** Εγγύηση παραγωγού σε έτη | **EN** Producer guarantee in years | **ES** Garantía del productor en años | **ET** Tootja garantii aastates | **FI** Tuottajan takuu vuosina | **FR** Garantie du producteur en années | **GA** Ráthaíocht an táirgeora de réir blianta | **HR** Jamstvo proizvođača u godinama | **HU** Gyártói jótállás években | **IT** Garanzia del produttore in anni | **LT** Gamintojo garantija metais | **LV** Ražotāja garantija gados | **MT** Garanzija tal-produttur fi snin | **NL** Producentengarantie in jaren | **PL** Gwarancja producenta w latach | **PT** Garantia do produtor em anos | **RO** Garanția producătorului în ani | **SK** Záruka výrobcu v rokoch | **SL** Garancija proizvajalca v letih | **SV** Tillverkarens garanti i antal år

Official EU GARAN durability label – scan the QR code for full guarantee information.

Stylers & Trimmers.

All-in-One, MGK, BG, BT and XT

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AIO/MGK/BG/BT/XT: S3/S5/S7/S9

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EL Εγγύηση παραγωγού σε έτη | **EN** Producer guarantee in years | **ES** Garantía
del productor en años | **ET** Tootja garantii aastates | **FI** Tuottajan takuu vuosina
| **FR** Garantie du producteur en années | **GA** Ráthaíocht an táirgeora de réir
blianta | **HR** Jamstvo proizvođača u godinama | **HU** Gyártói jótállás években |
IT Garanzia del produttore in anni | **LT** Gamintojo garantija metais | **LV** Ražotāja
garantija gados | **MT** Garanzija tal-produttur fi snin | **NL** Producentengarantie in
jaren | **PL** Gwarancja producenta w latach | **PT** Garantia do produtor em anos |
RO Garanția producătorului în ani | **SK** Záruka výrobcu v rokoch | **SL** Garancija
proizvajalca v letih | **SV** Tillverkarens garanti i antal år

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IPL hair removal devices.

Skin i-expert and Silk·expert IPL hair removal devices

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IPL: PL1/PL3/PL5/PL7

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Epilators.

Silk·épil epilators.

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Epilation: SE3/SE5/SE7/SE9/SE9 FLEX

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Official EU GARAN durability label – scan the QR code for full guarantee information.

Good to know.

Do I need to register my product?

Yes & no. Your legal warranty rights apply automatically. Should you want the additional Braun durability guarantee to apply, you will need to register your product on braun.com. Keep your proof of purchase. Instructions are available inside the pack.

Does the Braun guarantee replace my legal rights?

No. It is additional coverage. Your statutory legal guarantee of at least 2 years always applies in full.

What does the GARAN label mean?

It is the official EU label for a commercial guarantee of durability, expressed in years, offered at no extra cost.

Where can I get help?

Scan the QR code on the relevant GARAN label, or contact Braun Consumer Care through braun.com.