# CANTERBURY OF NEW ZEALAND LIMITED Registered number: 06931046

## **Section 172 Statement**

The Companies (Miscellaneous Reporting) Regulations 2018 requires Canterbury of New Zealand Limited to publish a statement explaining how the directors have given due regard for the matters set out in section 172(1)(a) to (f) of the Companies Act 2006 while performing their duty to promote the success of the company for the benefit of its members as a whole ("section 172 statement"). Below is the section 172 statement for Canterbury of New Zealand Limited captured by these regulations.

# Extract from the Strategic Report for the year ended 31 December 2021

The following disclosure describes how the directors have approached and met their responsibilities under section 172 of the Companies Act 2006, and in particular how the directors have satisfied themselves that they have acted in a way which is most likely to promote the success of the company for the benefit of its members as a whole, and in doing so having regard for stakeholders interests, and forms the directors' statement required under section 414CZA of the Companies Act 2006.

As a business we set high expectations for ourselves, our people, our business partners and our suppliers. We have presented below a summary of the key stakeholder groups, as well as the key decisions made during the year, with reference to how our key stakeholders were impacted and how the directors engaged with those stakeholders to promote the success of the company.

# - Pentland Group (Trading) Limited

During the year Pentland Group (Trading) Limited, a company registered in England and Wales, replaced Pentland Group Limited as the company's immediate parent undertaking and provides intercompany funding to the company. Continued access to capital is vital to the long-term success of the company.

Regular profit and cash flow forecasts are provided to Pentland Group (Trading) Limited and the Group Treasury function, not only to advise on when funding is needed, but also to highlight sales and profit growth to ensure we are creating value for the ultimate shareholders. These are challenged and scrutinised as well as regular forecast update and outlook processes.

## - Suppliers

Our suppliers are fundamental to the quality of our products. Most of our inventory is sourced from outside the UK so it is important to ensure that we are compliant with trading standards and regulations, such as the Modern Slavery Act, to meet the highest standards of social responsibility. Our Risk Committee allows us to highlight any challenges associated with various regions due to political or economic instability that may impact our ability to act in accordance with the standards of conduct we set ourselves, or our ability to meet customer demands, and support our suppliers if necessary.

Much of the engagement with our suppliers is through our sourcing partners, though we regularly assess the results of our Payment Practices Reporting for all suppliers to ensure that we are meeting their liquidity demands.

In May 2022 we published our sixth Pentland Brands Modern Slavery report (covering 2021 activities). Modern slavery can occur in any global supply chain and is particularly prevalent in the apparel and footwear industry, so understanding where the risk is higher helps us evolve our approach. Our ambition is to increase our due diligence processes, with a particular focus on gender and human rights issues.

The Our Standards policy was updated in 2021 and provides our partners with guidance on working ethically and transparently and is now available in the languages of all our major sourcing markets. We are continuing to look at how we can work collaboratively with our suppliers to manage risks. When accessibility to factories was limited in 2020/21 due to travel and social distancing requirements, we widened the scope of our auditing practices. You can read both the 2021 and 2022 Modern Slavery

report and Our Standards policy on the Pentland Brands website (https://pentlandbrands.com/reports-and-resources/).

#### - Customers

Sustaining long lasting relationships with our customers is vital to the success of the company and regular meetings take place to ensure this continues. We also regularly review terms in place and ensure that both the company and the customer can meet the demands placed on them.

Any significant decisions on new product ranges or investment/divestment in distribution channels must take customer needs into consideration, and engage with those customers as necessary.

#### - Employees

Whilst all employee contracts are held by Pentland Brands Limited, a sister company within the group, the company recognises that a number of those employees represent the company in the conduct of its principal activity. Accordingly, we believe they are crucial to operating our business successfully and engage to ensure that we are fostering an environment in which they are happy to work.

Pentland Brands is committed to promoting diversity and inclusion not only in our workplaces, but by empowering individuals and communities worldwide. In 2021 it created and introduced a new D&I learning series, titled 'The Pentland Perspective', to understand how we can support diverse communities and share ways we can all take action for our colleagues, consumers and wider community. We also set up four employee networks to support our under-represented groups - 1. Network for women and their allies, 2. Wellbeing Network, 3. LGBTQ+ Network and 4. Network for black colleagues and their allies. The networks are a safe space for people to share experiences, to learn from each other and to proactively take action and make a difference.

## - Community

To reflect the growing need to factor our social and environmental impact into all that we do, in addition to publishing our annual Positive Business report in May 2022, which outlines the actions we took in 2021 towards our sustainability goals, we launched our Pentland Brands 100-1-0 positive business strategy – to take action for people and our planet. 2032 marks the 100 year anniversary of the Pentland Brands business and our 100-1-0 positive business strategy sets out three major targets to be reached by 2032 - 1. To help 100 million consumers live positive, active, sustainable lifestyles 2. To improve the lives of one million people in our communities and 3. To be a net zero business by 2032.

These targets are designed to help us focus our activities and deliver on our commitment to support both people and planet, through various sustainability initiatives and charitable actions. This includes building brands with purpose, creating products sustainably, embracing a diverse and inclusive workforce, supporting our communities and protecting the people working within our supply chain.

Canterbury continued its commitment to increasing participation in rugby by underrepresented groups. In 2021 the brand announced a partnership with IRFU to launch the 'Give It A Try' programme – a rugby programme for girls aged 8 to 14 to learn how to play rugby in a safe and fun environment. Canterbury also announced plans to support seven of the brightest talents in rugby through a partnership with SportsAid.

Pentland Brands, including Canterbury, also aim to donate surplus stock to those that need it most. In 2021, Pentland Brands donated over 106,000 products to a number of charity partners and organisations — including InKind Direct, Oxfam, Sports Traider and Unitas. Where items cannot be donated, our recycling partner, First Mile, uses innovative recycling methods to transform our products so they can be re-used. To prevent products from ending up in landfill, over 185,000 products were recycled and 22,000 were used for energy.

You can read about some of the actions Pentland Brands and our brands are taking across all areas at https://pentlandbrands.com/news/.

## **Our Principal Decisions**

#### - Post-Brexit

With more complex border controls in place post-Brexit, we worked closely with our suppliers and freight forwarding partners to minimise delays to orders following changes to both legislation and ways of working regarding exporting goods between the UK and the EU. We also worked with our vendors, as a matter of business usual communications, to ensure documentation requirements were followed and then managed by the Pentland Shipping teams.

The company also communicated with its people, partners and retail customers to keep them informed and to offer support, as required.

### - Strategic Review

In June 2021, following a review of our Teamwear and Canterbury businesses with an external partner, we proposed a simpler and leaner business model to rebuild profitability. Following consultation with employees impacted, this resulted in merging Teamwear and Canterbury into one single and agile team.

# - Driving Demand

Following a detailed review of our brands online and digital services, in March 2021 we announced a third-party partnership to manage the digital ecommerce experience for our portfolio of sports, outdoor and lifestyle brands. During 2021, the partner completely re-platformed the current ecommerce estate; marking a significant step-change in Pentland Brands' global ecommerce strategy.

#### - Supply and Distribution

Throughout 2021 we continued to face into the ongoing supply chain challenges affecting global markets as a result of the global pandemic. The crisis led to several issues that directly impacted our Teamwear business and the flow of information relating to the delivery of goods to retail customers.

While 98% of our made-to-order products were ready on time in full or earlier, once the goods were in transit, we were reliant on third party information. Due to the logistical challenges brought about by the pandemic, this resulted in a reduction in the availability, frequency and accuracy of information. We mitigated the impact of these challenges with regular weekly communications with our shipping partners and our retail customers.

The global shipping industry continued to be a very difficult and unpredictable market to operate in. Vessel capacity was very tight from all major ports in Asia, with shipping lines reducing both their fleet sizes and sailing routings, with the UK especially hit hard. Container availability was in very short supply from the majority of key ports globally due to poor turnaround times in the US and Europe; predominately caused by the Coronavirus impact to regional economic growth.

This resulted in delays in making containers available to our suppliers so they could load product in a timely fashion. To minimise the impact, we communicated the challenges with our suppliers and worked with them on finding solutions.

#### - Covid-19 lockdown

Canterbury is the official kit supplier of the British & Irish Lions. The 2021 rugby tour of South Africa, deferred from 2020, took place without spectators in the stadium. This impacted the planned on-the-ground activities with partners and travelling fans. To mitigate the impact of this, Canterbury promoted British & Irish Lions apparel online, resulting in a positive sell-through. This speaks to the strength of the Canterbury brand, the incredible legacy of the Lions and the dedication of the fans.