



Related Service Data Information for Users of Mii-monitor (Art. 3 (3) EU Data Act)

By using your Mii-monitor together with your HRM1000 / 1500 / 1500 Live / 2500 / 2500 Live / 4000 Live, data is generated which you may access and manage in accordance with the statutory regulations, in particular the EU Data Act.

In this Related Service Data Information, we inform you, in your capacity as a user under the EU Data Act (see definition below), which type of data your Honda HRM1000 / 1500 / 1500 Live / 2500 / 2500 Live / 4000 Live and Mii-monitor generate, potential volume of such data, how it is stored, shared and how you can access and manage such data, and which rights you have regarding the data. We therefore ask you to read the following information carefully.

Definitions

Connected Product means an item that obtains, generates or collects data concerning its use or environment and that is able to communicate product data via an electronic communications service, physical connection or on-device access (e.g. a connected lawnmower);

Product data is data generated by the use of a connected product that is designed to be retrievable, via an electronic communications service, physical connection or on-device access.

Related Service means a digital service that can be linked to the operation of a connected product (resulting in a two-way/bidirectional exchange of data) and that affects the functionality, behavior or operation of this connected product (in such a way that its absence would prevent the connected product from performing one or more of its functions). Typical example is an app that is connected to a connected product.

Related service data means data representing the digitization of user actions or of events related to the connected product, recorded intentionally by the user or generated as a by-product of the user's action during the provision of related service by the provider.

User is a person that owns a connected product or has the rights to use that connected product or that receives related services.

Data holder means a natural or legal person that has the right or obligation to use and make available data, including, where contractually agreed, product data or related service data which it has retrieved or generated during the provision of a related service.

Regarding the terms used, we also refer to the definitions in Art. 2 EU Data Act.

In accordance with Art. 3 (3) EU Data Act we provide the following information to users:

1. the nature, estimated volume and collection frequency of product data expected to be obtained and, how to access or retrieve such data, including the data holder's data storage arrangements and the duration of retention:

When you use your HRM1000 / 1500 / 1500 Live / 2500 / 2500 Live / 4000 Live, it collects and transmits certain Product Data. This data can be stored both on-device or on a remote server. This involves the following data:

- a) *Type of data*: CAN data generated by the computer in Miimo including the following: Sensor data, Miimo status control data, history data in Miimo, location information generated by Miimo's communication device and Miimo settings.
- b) *Format*: Data will be provided to the user as csv file.
- c) *Estimated volume*: product data that the HRM1000 / 1500 / 1500 Live / 2500 / 2500 Live / 4000 Live is capable of generating depends on how often and for how long it is used. The data generated and



transmitted continuously and in real time can reach a volume of up to 128KB. When Miimo is power-on, Miimo's computer automatically produces the data rather than the necessity of providing the data for the user.

d) *Duration of retention*: Historic data stored on servers is automatically deleted at a 2-year time limit. Historic data stored on-device based on storage capacity (oldest data deleted when maximum storage capacity reached).

e) How to access and retrieve such product data: see below 2.

2. the nature and estimated volume of related service data to be generated and how the user can access or retrieve such data, including the prospective data holder's data storage arrangements and the duration of retention and how the user can request that the data are shared with a third party and, where applicable, end the data sharing

a) **Nature of data**: Miimo settings.

b) **Estimated volume of related service data to be generated**: 128kb

c) **Data storage arrangements and the duration of retention**:

The duration of retention is stated in the Mii-monitor's legal document. Intended retention duration is over 90 days and less than 2 years.

d) **How users can access product data and related service data**

If you are a user, If you are a user, you can visit the EU Data Act Compliance screen on the Miimo app (select from the drop down menu in the top right hand corner of the app Home screen), and follow the steps described in the app to retrieve the data.

e) **How to request data is shared with a third party**:

- i. You can ask a third party to request the making available of data on a third party portal [portal.data-services.honda.eu]. Once the third party has submitted a request through the portal, the app will ask you, the registered user, for your consent for sharing data with that third party.
- ii. If you are a user, you can visit the EU Data Act Compliance screen on the Miimo app (select from the drop down menu in the top right hand corner of the app Home screen), and follow the steps described in the app to retrieve the data.

f) **How to stop data sharing with third parties**:

If you are a user, you can visit the EU Data Act Compliance screen on the Miimo app (select from the drop down menu in the top right hand corner of the app Home screen), and follow the steps described in the app to stop sharing the data with third parties.

g) **How you can erase product and related service data**:

For erasure requests users may consult with HME contact center. Data can only be erased entirely (not in part).

3. whether the data holder expects to use readily available data itself and the purposes for which those data are to be used, and whether it intends to allow one or more third parties to use the data for purposes agreed upon with the user

Honda collects the data to provide Mii-monitor service for users. We also collect data

- to administer the app,
- to allow Honda to improve and optimize the functionality of the app and Honda products and services (particularly the Honda Miimo range),
- to understand which parts of the app / product are popular / most used, or those which need changing/updates,
- for internal record keeping,
- for management and audit of our business operations including management analysis, auditing, forecasting, business planning;
- for responding and/or dealing with user requests or enquiries sent through the app or otherwise;
- providing users with technical support in relation to your Honda Miimo and services offered to you via the app (which includes sharing information with third parties - software maintenance companies and dealers);
- for any other purpose related to the management of users' legal relationship with Honda;
- to create a profile of users to decide what products and services to offer to them for direct marketing purposes.

4. Recipients of product and related services data

No recipients.

5. the identity of the data holder, its trading name and the geographical address at which it is established and of other data processing parties and the means of communication which make it possible to contact the data holder quickly and communicate with that data holder efficiently

a) Data holder and contact information

The data holder within the meaning of the EU Data Act is:

- (i) Honda Motor Europe Ltd., Cain Road, Bracknell, Berkshire, RG12 1HL, UK,
E-mail/contact: You can contact Customer Support by email
(connectedservices.support@honda-eu.com) or by phone (0345 200 8000).

b) Data Processors

We use the following data processors:

- (i) Honda Motor Co., Ltd. 2-1-1, Minami-Aoyama, Minato-ku, Tokyo, 107-8556, Japan. PP Office: 3-15-1 Senzui, Asaka, Saitama 351-0024, JAPAN
- (ii) NEC Corporation, 7-1, Shiba 5-chome, Minato-ku, Tokyo 108-8001 Japan

- c) Means of communication:** HME contact center by email (connectedservices.support@honda-eu.com) or by phone (0345 200 8000).

6. whether the data holder is the holder of trade secrets contained in the data that is accessible from the connected product or generated during the provision of a related service, and, where the prospective data holder is not the trade secret holder, the identity of the trade secret holder

Related services data will not contain trade secrets.

7. the duration of the contract between the user and the data holder, as well as the arrangements for terminating such a contract.

Usage of the Miimo app is subject to availability and not restricted in time.

8. Your right to lodge a complaint

As a user, you have the right lodge a complaint with the relevant competent authority in the EU Member State in which you have your habitual residence or place of work if you consider that your right under the EU Data Act has been infringed (Article 38 EU Data Act).

9. Changes to this Related Service Data Information

New legal requirements, company decisions or technical developments may lead to changes to this Related Service Data Information and require us to adapt this Related Service Data Information document accordingly. The current version can be found on our website. Please note that external links to third-party websites or their contact information may change over time. If you find information that is no longer up to date, please let us know.