



RETURN FORM

HOW TO RETURN AN ITEM

1. Please fill this form out and insert it into your return parcel. If you do not have printer access, a hand-written note can be included instead.
2. For UK customers, visit this link, to retrieve your free collect+ returns label: <https://www.collectplus.yodel.co.uk/lyleandscott> (there is an option within this link, if you do not have a printer!) For customer outside of the UK, you will need to arrange and pay for your own return, to the below address.

Lyle & Scott Customer Returns Bleckmann-Industriepark, De Bruwaan 3
 Oudenaarde
 9700
 Belgium

If you are unsure of any information regarding a return, you should find answers to your questions within our FAQs page under returns: <https://www.lyleandscott.com/uk/support.html>

PLEASE NOTE:

- We are only able to process an exchange for a different size/colour and not a different style.
- We aim to process all returns within 3-5 working days, however during sale time or peak holiday season this can take a little longer. Please visit www.lyleandscott.com/support.html for our full returns policy.

Name:	Order No.	Order Date

Item No	Item Colour	Refund	Exchange	Reason Code	Replacement Size	Replacement Colour
Eg: TS400V	Black		X	G	M	

REASON CODES:	COMMENTS:
A. Looks different to image on site B. Ordered more than one size C. Arrived too late D. Incorrect item received E. Faulty/ Poor quality F. Colour not suitable G. Too large H. Too small I. Doesn't suit me	

HOW IT WORKS

www.collectplus.yodel.co.uk/lyleandscott
*UK RETURNS ONLY

1. Download your return label from www.collectplus.yodel.co.uk/lyleandscott then stick the label on your package
or
Print your label at your local CollectPlus store

2. Drop it off at your local CollectPlus store

3. Keep the receipt and track your return online. Your parcel will be returned to us typically within 3 – 5 working days