



RETURN FORM

HOW TO RETURN AN ITEM

Please fill this form out and insert it into your return parcel.

If you do not have printer access, a hand-written note can be included instead, but please make sure to include your order number!

For UK customers, visit this link, to retrieve your free collect+ returns label (there is an option within this link, if you do not have a printer!):

<https://www.collectplus.yodel.co.uk/lyleandscott>

For more information on returns or FAQs please visit : <https://www.lyleandscott.com/info/returns-policy.list>

PLEASE NOTE:

- We are only able to process an exchange for a different size/colour and not a different style.
- We aim to process all returns within 3-5 working days, however during sale time or peak holiday season this can take a little longer.

Name:	Order No.	Order Date

Item No	Item Colour	Refund	Exchange	Reason Code	Replacement Size	Replacement Colour
SE TS400V	Black		X	G	M	

REASON CODES:

- A. Looks different to image on site
- B. Ordered more than one size
- C. Arrived too late
- D. Incorrect item received
- E. Faulty/ Poor quality
- F. Colour not suitable
- G. Too large
- H. Too small
- I. Doesn't suit me

COMMENTS:

collect+
parcels made easy



1. Download your return label from www.collectplus.yodel.co.uk/lyleandscott then stick the label on your package or

Print your label at your local CollectPlus store



2. Drop it off at your local CollectPlus store



3. Keep the receipt and track your return online. Your parcel will be returned to us typically within 3 – 5 working days

HOW IT WORKS

www.collectplus.yodel.co.uk/lyleandscott

*UK RETURNS ONLY

Lyle & Scott Registered Address: 37 Kentish Town Road, London, NW1 8NX.

UK VAT Reg No. GBB01497635, Swedish MOMS Reg No. SE502068478201, Italy: IVA No. IT00185549995, Germany: USt-IdNR. DE309954228, Netherlands: Btw-nr. NL825607085B01, Republic of Ireland VTA No. IE3206986EH, French TVA Reg No. FR30797458734