

Please follow the below procedure for Returns:

1. Contact Customer Service to obtain your Returns Authorisation (RA) number and the correct returns address
2. Complete all information below
3. Package your items securely
4. Include this form in the packaging with your returned items
5. We recommend that you obtain proof of postage from your Post Office before sending any items back to us

PLEASE NOTE THAT WE CANNOT PROCESS ANY RETURNS THAT HAVE NOT FOLLOWED THIS PROCEDURE.

| | |
|------------------------------|--|
| Name | |
| Contact number | |
| Email address | |
| Returns Authorisation Number | |
| Order Number | |

1. Choose **REASON** for returning items: *(please place an "x" in the relevant box)*

| | | | | | | | |
|------------|--------------------------|----------------|--------------------------|---------|--------------------------|--------|--------------------------|
| Unwanted | <input type="checkbox"/> | Incorrect item | <input type="checkbox"/> | Damaged | <input type="checkbox"/> | Faulty | <input type="checkbox"/> |
| Wrong size | <input type="checkbox"/> | | | | | | |

If Faulty, please describe details of the fault

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2. List the **ITEMS** to be returned below:

| Product Description | Qty | Refund / Replacement Required |
|---------------------|-----|-------------------------------|
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