

# Returns Form

**Please follow the below procedure for Returns:**

1. Contact Customer Service to obtain your Returns Authorisation (RA) number and the correct returns address
2. Complete all information below
3. Package your items securely
4. Include this form in the packaging with your returned items
5. We recommend that you obtain proof of postage from your Post Office before sending any items back to us

**PLEASE NOTE THAT WE CANNOT PROCESS ANY RETURNS THAT HAVE NOT FOLLOWED THIS PROCEDURE.**

Name	
Contact number	
Email address	
Returns Authorisation Number	
Order Number	

1. Choose REASON for returning items: *(please place an "x" in the relevant box)*

Unwanted	<input type="checkbox"/>	Incorrect item	<input type="checkbox"/>	Damaged	<input type="checkbox"/>	Faulty	<input type="checkbox"/>
Wrong size	<input type="checkbox"/>						

*If Faulty, please describe details of the fault*

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2. List the ITEMS to be returned below:

Product Description	Qty	Refund / Replacement Required